

\*\*\*\*STAFF USE ONLY\*\*\*\*

Date	____/____/2012
Service	_____
Shampoo	_____
Conditioner	_____

**Mud to Suds, LLC  
Customer Release**

**OWNER INFORMATION**

Name \_\_\_\_\_  
Last First

Address \_\_\_\_\_ City \_\_\_\_\_ Zip \_\_\_\_\_

Home Phone \_\_\_\_\_ Cell Phone \_\_\_\_\_ Other Phone \_\_\_\_\_

Which is the best contact number for you? Check all that apply:  Home  Cell  Other

**EMERGENCY CONTACT INFORMATION**

Name \_\_\_\_\_ Phone \_\_\_\_\_  
Last First

Name \_\_\_\_\_ Phone \_\_\_\_\_  
Last First

**PET INFORMATION**

Name \_\_\_\_\_ Breed \_\_\_\_\_ Age \_\_\_\_\_  Male  Female

Name \_\_\_\_\_ Breed \_\_\_\_\_ Age \_\_\_\_\_  Male  Female

Name \_\_\_\_\_ Breed \_\_\_\_\_ Age \_\_\_\_\_  Male  Female

Name \_\_\_\_\_ Breed \_\_\_\_\_ Age \_\_\_\_\_  Male  Female

**Pets Skin and Coat (check all that apply):**  Normal  Sensitive  Allergies  Dry/Flakey/Itchy  Oily  
 Hot Spots/Sores  Bad Odor  Excessive Shedding  Fleas  Other \_\_\_\_\_

**Pets Behavior (check all that apply):**  Friendly  Timid  Bites  Aggressive  Other \_\_\_\_\_

**VETERINARIAN INFORMATION**

Clinic Name \_\_\_\_\_

Clinic Phone \_\_\_\_\_

Veterinarian Name \_\_\_\_\_

Vaccinations Current?  Yes  No

**CONTINUED ON NEXT PAGE**

## OTHER INFORMATION

E-Mail \_\_\_\_\_

How did you hear about us?  Ad  Internet  Word of Mouth  Just Drove By  Other \_\_\_\_\_

May we use your pet's photo for our online photo gallery or for future advertising?  Yes  No

### \*PLEASE READ\*

**Caring for your pet is a responsibility that MUD TO SUDS takes very seriously, but because we are working with living, breathing animals it is necessary to have a release form signed prior to grooming your pet.**

#### **1. PERMISSION TO SEEK VETERINARY CARE**

If ill or injured, MUD TO SUDS has permission to call or take pet to veterinarian of their choice if pet's vet is unavailable; and expenses will be paid by owner UNLESS INJURY IS A DIRECT RESULT OF NEGLIGENCE BY MUD TO SUDS while pet was in their care. MUD TO SUDS will not be held responsible for any sickness, injury or death caused by the pet to itself during grooming, from pre-existing health conditions, natural disasters, or any illness a pet acquires due to never administered or expired vaccines.

#### **2. INJURY DUE TO SKIN AND COAT NEGLECT**

MUD TO SUDS will not be held responsible for clipper burn, minor nicks or cuts, or irritation resulting from grooming of matted, neglected coats, or pets possessing mild to severe skin allergies (including ears), nor will they be held responsible for stressful effects grooming may have on a pet.

#### **3. PROTECTION FROM AGGRESSIVE BEHAVIORS**

In the event that your pet displays any aggressive behaviors, the groomer reserves the right to refuse service, use a muzzle or an Elizabethan collar (E. Collar) to protect themselves from injury.

#### **4. COMPENSATION CLAIMS**

MUD TO SUDS will be notified of any claims by owner regarding compensation for veterinary care given as a result of alleged negligence on their part within 48 hours. In the event they dispute the claim, MUD TO SUDS will personally consult the veterinarian prior to any settlement.

#### **5. ADDITIONAL FEES**

MUD TO SUDS reserves the right to charge additional fees for services they consider over and above the norm covered by their standard rates. Examples: severe aggression or coat condition. They also reserve the right to refuse service to customers whose pet may pose a threat to them or other pets left in their care. Examples: severe aggression, parasite infestations.

#### **6. SELF-SERVICE FACILITY**

MUD TO SUDS will not be held responsible for any injuries to yourself and/or to your pet(s) while using our facility. Furthermore, MUD TO SUDS reserves the right to seek compensation for property damage due to negligent handling of our self-service facility including, but not limited to: forced air dryers and tubs, at our discretion.

I have read and accept the section above and hereby release MUD TO SUDS from any responsibility.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date